

Overview & Scrutiny 12th April 2018 – Planning Enforcement

	Recommendation	Initial Response	Update
Planning Enforcement	1) That opportunities are identified to make it easier for members of the public to access the planning use class of residential properties in Southampton.	This will be included in the service improvement plan	Planning Advisory service (PAS) have completed a 4 day programme of support which has resulted in a Development Management Improvement Plan being developed.
	2) That the Council employs a more robust use of warning letters, especially relating to Section 215 notices, and seeks to reduce the timescales for issuing formal warnings.	Enforcement team will take a more robust approach in moving towards issuing 215 notices	Enforcement team briefed on more robust approach following the OSMC recommendations
	3) That, recognising the importance of the Planning Service to the economic performance of the city and the Council's sustainability, the Executive prioritises the Planning Service, and improving the customer experience, when considering the next stages of the Council's transformation programme / digital journey.	The changes identified in the improvement plan will be considered alongside other calls on the Transformation and Digital resources	IT issues were identified during the PAS workshops and these will be included within the improvement plan.
	4) That, reflecting the recommendation above, steps are taken to improve access to information on current planning applications for councillors and members of the public as soon as possible.	This will be included in the service improvement plan	As above.

<p>5) That the Committee are provided with Planning metrics that outline:</p> <ul style="list-style-type: none"> • The current operational performance of the Planning Service against key indicators; • The performance of the IT system employed by Planning. <p>It is recommended that this information is also considered by the Council's Senior Management Team.</p>	<p>The committee will be provided with the information at the end of February 2018</p>	<p>Currently the metrics for performance of the IT system are not able to be extracted from the system. The Service Leads for IPD and ICT are working together as set out above to establish whether this information can be provided.</p> <p>The current operational performance is summarised on attached sheet</p>
<p>6) That Planning Enforcement returns to the OSMC agenda in approximately 6 months' time to consider the findings from the review of planning enforcement procedures and the associated improvement plan.</p>	<p>To be scheduled into the programme</p>	<p>The external review of Planning Enforcement has not yet been commissioned pending the outcome of the PAS support. Now that has concluded the Enforcement review will take place.</p>